



*93% of companies that lose their data for 10 days or more due to a disaster file for bankruptcy within one year of the disaster. 50% of businesses that found themselves without data management for this same time period file for bankruptcy immediately.

*National Archives & Records Administration in Washington

What happens to your small business when your server goes down?

SERVICES AVAILABLE

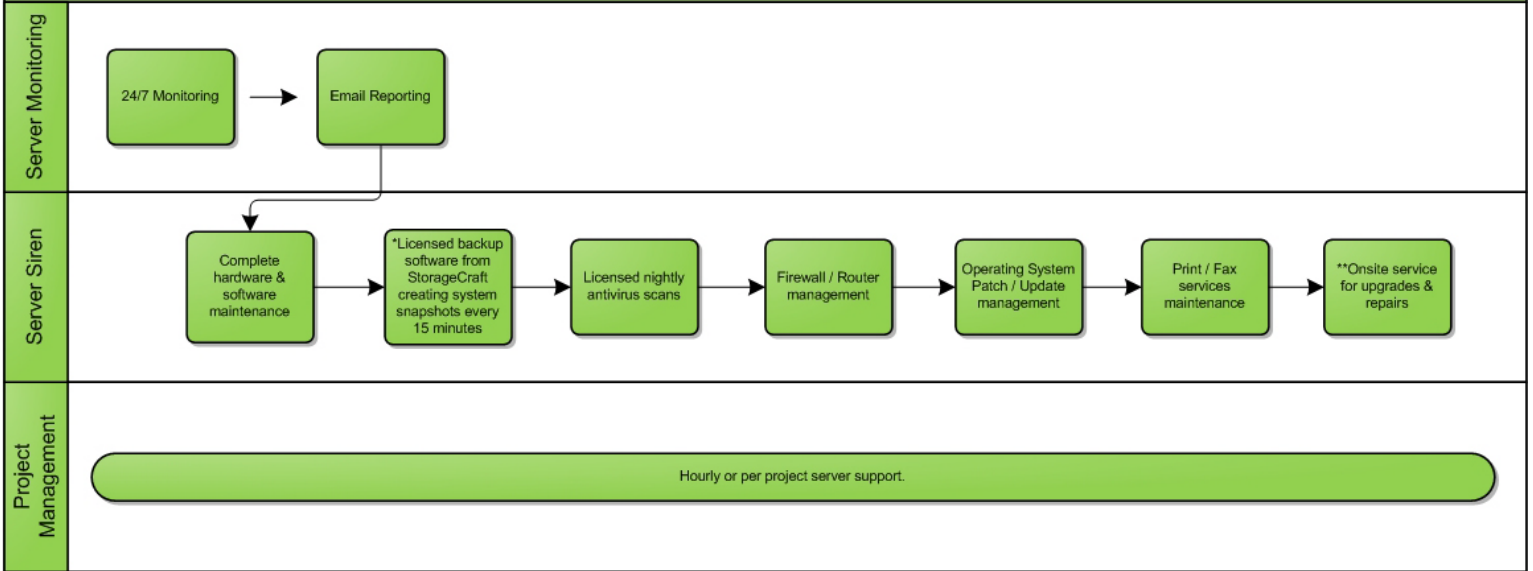
- **SERVER MONITORING**
OcalaiT monitors for problems before they occur. Anything needing attention is billed hourly
- **SERVER SIREN**
A Proactively Managed solution to ensure near 100% uptime of your server. OcalaiT provides all maintenance, 24/7 monitoring, backup & antivirus software
- **PROJECT MANAGEMENT**
OcalaiT can help with specific server related tasks such as hardware upgrades, software installs, or any other related task

SERVER SOLUTIONS THAT WORK FOR YOUR BUSINESS

Don't wait for your server to crash and interrupt your business... Fix it before it happens. At OcalaiT, we can save you invaluable time and money by proactively managing your IT services with our enterprise class Managed Server Service. In the past, you had to wait for the problem to occur before you could start to fix it. Today, OcalaiT has the latest network monitoring and management tools to foresee most server issues before they send your business to a standstill

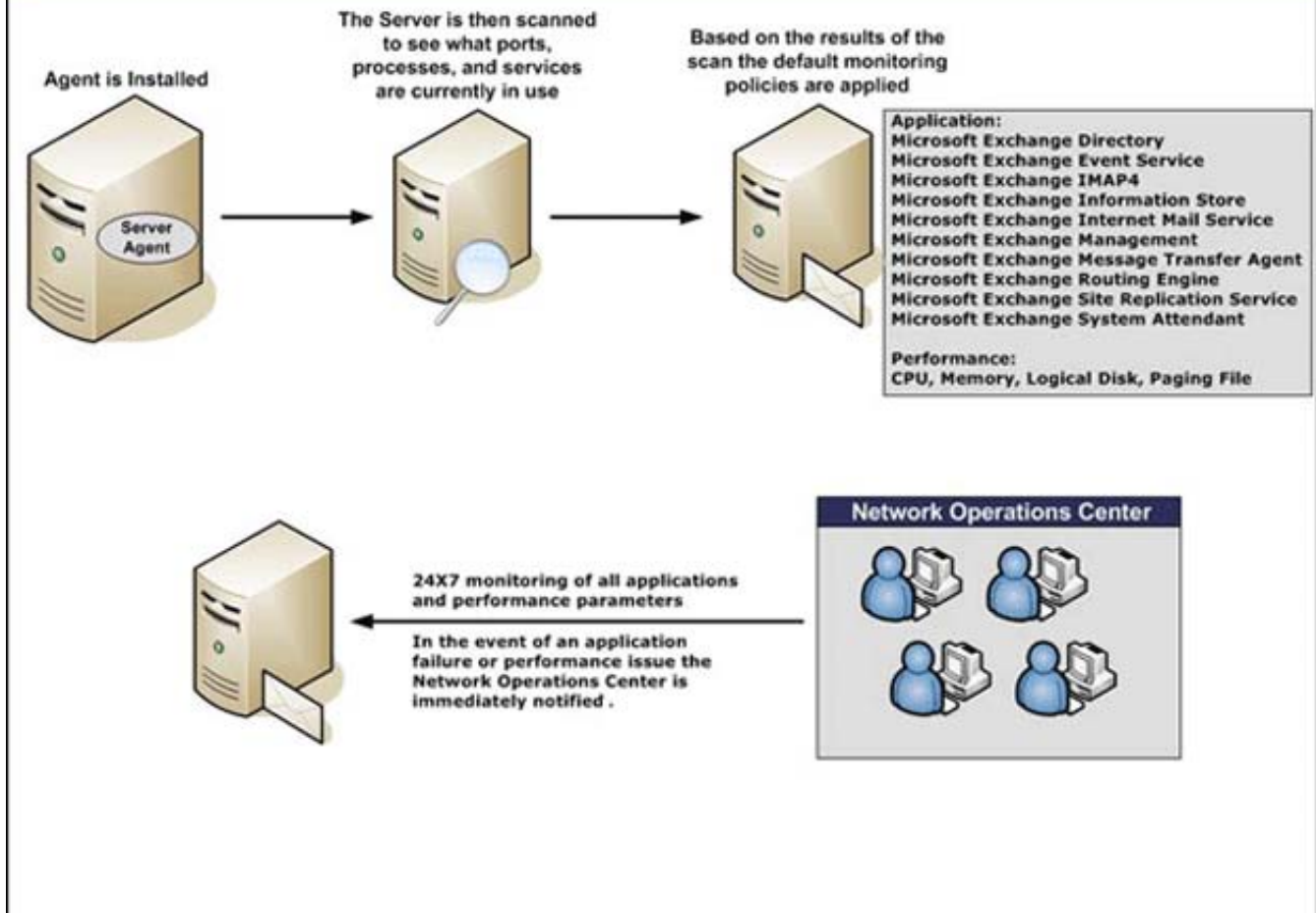
The most critical component of every client's network is their server infrastructure. This is where all critical data lives, and this is where our solution shines. At its most basic level, this service monitors for issues with RAID arrays, disk space, paging file issues, memory, and more. At a deeper level (as seen below), all day to day maintenance is performed. Backups are verified, hardware is inspected and antivirus scans are reviewed.

Server Solutions: Customer Breakdown



*Backup media is not included. OcalaIT recommends external hard drives for backup storage and rotation.
 **Onsite service does not include necessary parts or software licenses not listed above

Server Monitoring Breakdown



ShadowProtect Backup Server Overview



Backup - Fast and reliable disk-based backup that captures full, differential and incremental point-in-time backup images of your entire system. This includes the operating system, applications, configuration settings and data. Schedule full and incremental backups for automatic protection of everything on your Windows server.



Recovery - ShadowProtect provides rapid recovery a number of ways, including full bare metal recovery through a bootable recovery CD. Also, recover to similar hardware or recover to dissimilar or virtual environments with Hardware Independent Restore (HIR).



File and Folder Recovery - Quickly browse to specific files and folders in your point-in-time backup images to perform granular recovery of your data.



VirtualBoot - Right-click any ShadowProtect Server point-in-time backup image and automatically boot it as a virtual machine.



Virtual Converter - Take a ShadowProtect Server point-in-time back image and convert it to a .VHD or .VMDK.



Management Console - ShadowProtect's management console allows you to simultaneously push install ShadowProtect Server to all of your Windows servers. Check the status of your system backups and create groupings for simplified management.



Consolidation - Automatically consolidate backup image files with ShadowProtect ImageManager. This minimizes backup storage consumption and streamlines backup image management by providing consolidated daily, weekly and monthly backups.



Verification - ShadowProtect ImageManager also verifies and re-verifies backup image chains to ensure that your backup images are in a known good state for fast and reliable recovery should a disaster occur.



Notification - Track the status of backup jobs through the notification tools in ShadowProtect ImageManager. This feature allows you to set e-mail configurations so you can be notified of backup job success and failure automatically.

Managed Service Features	Project Management	Server Monitoring	Server Siren
24/7 Server Monitoring	✓	✓	✓
Event Log Monitoring	✓	✓	✓
Remote Administration	✓	✗	✓
Server Antivirus Licensing	✓	✗	✓
Server Backup Licensing	✓	✗	✓
Patch Management	✓	✗	✓
Log File Rotation	✓	✗	✓
Temp File Clean-up	✓	✗	✓
Backup Administration	✓	✗	✓
MS Exchange Maintenance	✓	✗	✓
MS SQL Maintenance	✓	✗	✓
Anti-virus Administration	✓	✗	✓
User Account Management	✓	✗	✓
File Sharing Administration	✓	✗	✓
Security Administration	✓	✗	✓
Router Management	✓	✗	✓
Firewall / VPN Management	✓	✗	✓
Switch Management	✓	✗	✓
Required Onsite Service	✓	✗	✓
Automated Offsite Backup	✓	✗	Optional
Cost	Billed Hourly @ \$85/hr	\$85 Per Month	\$195 Per Month